

Contact us

**Victorville
District**

**Family Court
Services Department**

7:30am – 2:00pm

(760)269-4795

Or

**[VV-FCS@sb-
court.org](mailto:VV-FCS@sb-court.org)**

Family Court Services

Information Sheet

In response to the COVID-19 public health situation and to support social distancing, all mediation services will be provided remotely by videoconference or telephone. You can participate in your mediation appointment from home or any other private location.

Your mediation appointment:

- **After you have been referred for mediation, you will be contacted by email with your mediation appointment date and time**
- **You will be provided a tip sheet on how to participate in mediation by videoconference or phone**
- **You will receive information about how to complete a mandatory orientation program online prior to your mediation appointment**
- **You are required to complete a mandatory FCS questionnaire which will be provided to you with your appointment. You must submit it as soon as possible & no later than the day before your appointment by email to VV-FCS@sb-court.org**

*****IMPORTANT ADVISAL*****

On the day of your appointment, you are required to check in, preferably by email at VV-FCS@sb-court.org or phone, 30 minutes prior to your appointment time.

Family Court Services Reports:

A copy of your mediation report will be sent to you by encrypted email