



PUBLIC NOTICE

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SUPERIOR COURT OF
CALIFORNIA
COUNTY OF SAN BERNARDINO
247 West Third Street, 11th Floor
San Bernardino, Ca 92415-0302
www.sb-court.org

909-708-8747

Michael A. Sachs
Presiding Judge

Nancy CS Eberhardt
Court Executive Officer

LAUNCH OF NEW FAMILY LAW, PROBATE, LPS, & CHILD SUPPORT CASE MANAGEMENT SYSTEM

SAN BERNARDINO, CA—Starting on Friday, May 14, 2021, San Bernardino Superior Court (SBSC) will take its final step of a multi-year effort to transition onto a new case management system for Family Law, Probate, Lanterman-Petris-Short Act (LPS) and Child Support case types.

During the transition period, starting at 12:00 p.m. (Noon) on Friday, May 14, 2021 until 8:00 a.m. on Monday, May 17, 2021, public access to the case management system, including online payments and purchases, for Criminal, Traffic, Small Claims, Landlord Tenant, Civil, Appeals and Quasi-criminal case types will be temporarily unavailable for the public and our justice partners. Access to Family Law, Probate, LPS, and Child Support case types will be unavailable starting Sunday, May 16, 2021 in the morning until 8:00 a.m. on Monday, May 17, 2021.

A full transition from the court's legacy case management system entails a great amount of effort from all involved. Given the size of the project, it has been completed in phases and over a period of multiple years. Each of these phases require stages within it to allow for proper testing, staff training and confirmation of converted cases. This phase, which is the fourth and last installation of this implementation project, follows the transition of criminal, traffic, small claims, landlord tenant, civil, appeals and quasi-criminal case types.

The new case management system will provide the same access but will look and feel different. New features include: more search options, expanded hearing search functionality, financials and additional security features. Video tutorial guides and step-by-step instructions are available to assist with your navigation (<https://portal.sb-court.org/>) including how to navigate smart search, advanced search, searching for hearings (court calendars) and how to register or purchase documents.

We thank you for your patience during this transition. For additional questions, please contact the Family Law Division of the San Bernardino District (909) 521-3136, Probate Division (909) 521-3388, or Child

Support Division (909) 269-8789 of the San Bernardino District, Barstow District (760) 718-3734, or Joshua Tree District (760) 974-3048.



San Bernardino Superior Court

CASE MANAGEMENT SYSTEM UPGRADE
Family Law, Child Support, Probate & LPS Case Types

Overview

On Monday, May 17, 2021, San Bernardino Superior Court (SBSC) will implement a new case management system for Family Law, Child Support, Probate, and LPS case types. This multi-year effort has been a huge endeavor for SBSC, and it will be the last of three subsequent implementations.

Access to public case information will be realized through a new public portal. The information that will be available for public access will remain the same. The court has created six different user tutorial videos and step-by-step instructions to assist with navigation. The tutorials include navigating smart search, advanced search, searching for hearings (court calendars), registering and purchasing and documents.

Tutorials can be found by accessing <https://portal.sb-court.org/> utilizing Internet Explorer.

Thank you for your patience as we transition from our legacy case management system. For additional questions, please contact the Civil Division of the San Bernardino District (909) 708-8678, Probate Division (909) 521-3388, Family Law (909) 521-3136, or Child Support Division (909) 269-8789.