

PRESS RELEASE

Release Date: August 18, 2020

SELF-HELP RESOURCE CENTERS REOPEN FOR IN-PERSON SERVICES STARTING AUGUST 2020

San Bernardino, CA— The San Bernardino Superior Court (SBSC) has restored in-person self-help services for the residents of San Bernardino County beginning on August 3, 2020. The Resource Centers have exclusively been providing remote services since reopening to the public on July 1, 2020 following the March 17, 2020 court closure due to the Coronavirus pandemic.

The Resource Centers offer assistance to self-represented litigants with procedural legal information regarding family law, guardianship, child support, small claims and landlord tenant matters. Those services include answering questions on court processes and procedures, reviewing completed forms, providing educational materials (including samples) and referring to local non-profit organizations. <u>Self-help does not provide legal advice, and no attorney-client relationship is created as a result of any information or service provided</u>.

The Resource Centers are located in the San Bernardino Historic, Child Support (Family Law Facilitator), Fontana, Victorville and Barstow Courthouses Monday through Thursday from 8:00 a.m. to 2:00 p.m. and on Fridays from 8:00 a.m. to noon. Services will resume at the Joshua Tree Courthouse on the 4th Friday of each month, beginning on September 25. At this time, self-help services at the Rancho Cucamonga, Big Bear and Needles Courthouses continue to be exclusively offered through remote services.

Remote self-help services are available countywide via the Direct Access to Self Help (D.A.S.H.) Portal, which can be accessed at <u>https://dash.sb-court.org/en-US/</u>. Additional information about services and locations can be found at <u>https://www.sb-court.org/self-help</u>.

To speak to a self-help staff member about your family law, guardianship or child support cases, call (909) 269-8826. To speak to a staff member about your small claims or landlord tenant case, call (909) 708-8606.



909-708-8747

Michael A. Sachs Presiding Judge

Nancy CS Eberhardt Court Executive Officer